



# **Working Families Tax Credit (WFTC)**

**Outreach Advisory Committee  
April 22, 2024**

# Interpretation- Interpretación

Please click on the globe icon at the bottom of your screen to select a channel, either English or Spanish.

Seleccione un canal, inglés o español, haciendo clic en el símbolo del globo terráqueo en la parte de debajo de su pantalla.

# Agenda:

- Welcome and housekeeping
- Latest program results
- General program updates
- Survey results
- Other program updates
- Reporting activities to support the program since last meeting
- Next steps

# Welcome

If you had to only eat one food for the rest of your life, it would be... because...



# Program Performance: Year 2 (through 4/18/24)

## Applications received

Applications received	187,210
Modernized e-File (MeF)	105,340 (56%)
MyDOR	77,698 (42%)
Paper	4,172 (2%)
% with an ITIN holder	9%

Applications submitted are ~ +20% over last year.

~40,000 TY23 applicants notified about TY22.

<1% of refunds are prepaid debit card.

## Applications refunded

No. applications refunded	115,854
Refunds as a % of eligible population (350,000)	33%
Dollars refunded	\$90,595,145
Avg. refund per application	\$782

# Program updates

- Expanded marketing through June
- Update on checks issued as direct deposit by mistake
- Results WA presentation to Governor in May
- Letters sent to TY23 applicants



# Survey Results

WFTC Advisory Committee Survey 2024 -  
Sharedexplore - Public-view  
([alchemer.com](https://alchemer.com))

## Other general updates :

- Two vacant positions in committee, team will start recruiting this week.
- New MA3 position posted [here](#).
- Listening sessions, 2 available for community members: May 7, 2-3 pm, and May 8, 6-7 pm.
- Year 2 testimonials

## Updates from Committee Members:

- Report activities to support the program since last meeting.

## Next Steps...

Continue brainstorming projects or deliverables the committee can focus on in 2024.