



Working Families Tax Credit (WFTC)

**Outreach Advisory Committee
February 26, 2024**

Interpretation- Interpretación

Please click on the globe icon at the bottom of your screen to select a channel, either English or Spanish.

Seleccione un canal, inglés o español, haciendo clic en el símbolo del globo terráqueo en la parte de debajo de su pantalla.

Agenda:

- Welcome and housekeeping
- Latest program results, legislative session updates, general program updates
- New outreach team member
- Working with grantee organizations
- Updates from committee members
- Next steps

Welcome

- Welcome to our first meeting of 2024!
- What are you looking forward to in the Spring?



Program Performance: Year 2 (as of 2/23/24)

Submissions

Applications received	85,419
Modernized e-File (MeF)	52,458 (61%)
MyDOR	32,096 (38%)
Paper	865 (1%)
% ITIN filers	TBD

Call Center

2,300+ calls to the call center

Avg ~ **145** calls per day

About 26,000 new filers.

**Refunds will be issued
 starting Mar. 1.**

Updates

- From legislative session
- Other program updates



Updates from Outreach Team:

- New team member to cover Eastern Washington.
- Working with grantee organizations.

Recent opportunities



Updates from Committee Members:

- Report activities to support the program since last meeting.
- Committee members contact list (homework assignment)

Next Steps...

Continue brainstorming projects or deliverables the committee can focus on in 2024.